

BY COURIER

No.B&S /Shares/Reg 13/122018

January 16, 2019

The Secretary,
The Stock Exchange, Mumbai,
Phiroze Jeejeebhoy Towers,
25th Floor, Dalal Street,
MUMBAI - 400 001.

The Asstt Vice President,
National Stock Exchange of India
Limited, Exchange Plaza,
Bandra Kurla Complex, Bandra(E)
MUMBAI - 400 051.

Sub: Investor Grievance Details for the quarter ended 31st December, 2018 under Regulation 13 of SEBI(Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir,

We are enclosing herewith the Investor Grievance Details in the prescribed format under Regulation 13 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended 31st December, 2018 for your records.

Kindly acknowledge receipt.

Thanking you,

Yours faithfully,

ED(F&A) & Secretary

Encl. As above.

इस्पात भवन, लोदी रोड़, नई दिल्ली 110 003, दूरभाष : 011-2436 7481-86 फैक्स : 011-2436 7015, वेबसाईट : www.sail.co.in Ispat Bhawan, Lodi Road, New Delhi-110 003, Phone : 011-2436 7481-86, Fax : 011-2436 7015, Website : www.sail.co.in PAN No. AAACS7062F Corporate Identity No. L27109DL1973 GOI006454

INVESTOR GRIEVANCE DETAILS FOR THE QUARTER ENDED 31st DECEMBER, 2018 UNDER REGULATION 13 OF SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015.

No. of Investor Complaints pending at the beginning of quarter	Nil
No. of Investor Complaints received during the quarter	4
No. of Investor Complaints disposed of during the quarter	1
No. of Investor Complaints those remaining unresolved at the end of the quarter	3

ED(F&A) & Secretary

मुकेश चन्द जेन / MUKESH CHAND JAIN कार्य निदेशक (वित्त एवं लेखा) एवं कप्पनी सचिव Executive Director (F. & A.) & Company Secretary स्टील अर्थारिटी ऑफ इण्डिया लिमिटेड STEEL AUTHORITY OF INDIA LIMITED इस्पात भवन, लोदी रोड, नई विल्ली-110003 ISPAT BHAWAN, LODHI ROAD, NEW DELHI-110003