

BY COURIER

No.B&S /Shares/Reg 13/2020

6th October, 2020

The Secretary,
The Stock Exchange, Mumbai,
Phiroze Jeejeebhoy Towers,
25th Floor, Dalal Street,
MUMBAI - 400 001.

The Asstt Vice President,
National Stock Exchange of India
Limited, Exchange Plaza,
Bandra Kurla Complex, Bandra (E)
MUMBAI - 400 051.

Sub: <u>Investor Grievance Details for the quarter ended 30th September, 2020 under Regulation 13 of SEBI(Listing Obligations and Disclosure Requirements) Regulations, 2015.</u>

Dear Sir,

We are enclosing herewith the Investor Grievance Details in the prescribed format under Regulation 13 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended 30th September, 2020 for your records.

Kindly acknowledge receipt.

Thanking you,

Yours faithfully,

(M.B. Balakrishnan) Company Secretary

Encl. As above.

इस्पात भवन, लोदी रोड, नई दिल्ली : 110 003, दूरभाष : 011-2436 7481-86, फैक्स : 011-2436 7015, वेबसाईट : www.sail.co.in Ispat Bhawan, Lodi Road, New Delhi-110 003, **Phone** : 011-2436 7481-86, **Fax** : 011-2436 7015, **Website** : www.sail.co.in **PAN No. AAACS7062F**Corporate Identity No. L27109DL 1973 GO1006454

हर किसी की ज़िन्दगी से जुड़ा हुआ है सेल

There's a little bit of SAIL in everybody's life

INVESTOR GRIEVANCE DETAILS FOR THE QUARTER ENDED 30th SEPTEMBER, 2020 UNDER REGULATION 13 OF SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015.

No. of Investor Complaints pending at the beginning of quarter	NIL
No. of Investor Complaints received during the quarter	5
No. of Investor Complaints disposed of during the quarter	5
No. of Investor Complaints those remaining unresolved at the end of the quarter	NIL

(M.B. Balakrishnan) Company Secretary