BY COURIER

No.B&S /Shares/Reg 13/2019

October 10, 2019

The Secretary,
The Stock Exchange, Mumbai,
Phiroze Jeejeebhoy Towers,
25th Floor, Dalal Street,
MUMBAI - 400 001.

The Asstt Vice President,
National Stock Exchange of India
Limited, Exchange Plaza,
Bandra Kurla Complex, Bandra(E)
MUMBAI - 400 051.

Sub: Investor Grievance Details for the quarter ended 30th September, 2019 under Regulation 13 of SEBI(Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir,

We are enclosing herewith the Investor Grievance Details in the prescribed format under Regulation 13 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended $30^{\rm th}$ September, 2019 for your records.

Kindly acknowledge receipt.

Thanking you,

Yours faithfully,

(M.B. Balakrishnan) Company Secretary

Encl. As above.

इस्पात भवन, लोदी रोड, नई दिल्ली 110 003, दूरभाष : 011-24367481-86 फैक्स : 011-2436 7015, वेबसाईट : www.sail.co.in Ispat Bhawan, Lodi Road, New Delhi-110 003, Phone : 011-24367481-86, Fax : 011-24367015, Website : www.sail.co.in PAN No. AAACS7062F Corporate Identity No. L27109DL1973 GOI006454

INVESTOR GRIEVANCE DETAILS FOR THE QUARTER ENDED 30TH SEPTEMBER, 2019 UNDER REGULATION 13 OF SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015.

No. of Investor Complaints pending at the beginning of	NIL
quarter	
No. of Investor Complaints received during the quarter	2
No. of Investor Complaints disposed of during the quarter	2
No. of Investor Complaints those remaining unresolved at the end of the quarter	NIL

(M.B. Balakrishnan)

Company Secretary