

Cashless procedure & contact numbers of TPA Representatives

Cashless Helpline : 07030910980

For any assistance :

- **Mr. Tarak Das** - 08798085986 , tdas@mdindia.com
 - **Mr. Raju Chettri** - 09333882553 , r.chhetri@mdindia.com
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Process for availing cashless until membership is renewed

For hospitalization claims in hospitals where cashless facility is available please refer to the website (www.mdindiaonline.com) for list of hospitals. In case of any assistance required please contact dedicated number for cashless inquiry - **07030910980**. The process to be followed is:

- **Step 1** - At the TPA/ Panel desk of the concerned Hospital, it has to be mentioned that the Mediclaim policy for retired employees of SAIL is being serviced by M/s. MDIndia Health Insurance TPA Pvt. Ltd.
- **Step 2** - Mediclaim Premium Payment acknowledgement has to be submitted at the TPA/ Panel desk which in turn would be forwarded to the TPA by the hospital along with other relevant documents as mentioned below:
 - Pre-authorization form & relevant documents should be sent to us on **authorisation@mdindia.com** or same can be faxed to us at **18602334449**.
 - A **copy of the Identity card** of the employee along with valid photo ID proof (Pan Card, Aadhar Card, Driving License, Passport, ration card etc.) and relevant documents pertaining to the hospitalization.

The preauthorization shall be processed & outcome of Authorisation shall be intimated to hospital.

In case of any assistance, please contact dedicated number for cashless inquiry - 07030910980.